# INSTRUCTION GUIDE

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WHAT IS BIDBUDDY®?

BidBuddy® is Bid-Ninja's powerful, easy-to-use autobidder. Simply enter the conditions under which you would like your bids placed, and BidBuddy will do so automatically! That's why we call BidBuddy *the friendly auto-bidder*.

BidBuddy® is compatible for use on *QuiBids* and *DealDash*. A paid subscription, specific to either DealDash and/or QuiBids, is required in order to use BidBuddy®.

INSTALLATION & LOGIN

- **BidBuddy® is built right into the Bid-Ninja software.** No additional download is required.

- **BidBuddy® seamlessly integrates into the auction page.** Upon opening a live auction, the BidBuddy® login box will appear automatically.

- **BidBuddy® has a separate login window.** Although BidBuddy has a separate login window, login credentials are the same across all Bid-Ninja products.

- **BidBuddy® remembers where you left it!** Just drag & drop anywhere on your screen. When restarted, BidBuddy® will appear in the last location used.
IMPORTANT USAGE INFORMATION

While running BidBuddy®, please follow these steps to ensure it functions properly:

- Do not shut your computer off
- Disable sleep mode¹
- Your browser must remain open on the device running BidBuddy®

BidBuddy® will STOP functioning and NOT place bids for you automatically, if:

- Your computer enters sleep mode; or
- If you close your browser; or
- If a browser tab is closed out for an auction on which BidBuddy® is running.

LIST OF FEATURES

- Your browser must remain open on the computer running BidBuddy. In addition, future auctions on which you have BidBuddy set to run must also remain open within your browser. In other words, your browser must remain open.

- Seamless integration into the auction page. BidBuddy has its own login window that will automatically appear when you open a live auction. BidBuddy can be dragged & dropped to anywhere on the screen.

- Remembers where you want it placed. Not only can BidBuddy be moved on the screen, but it will also stay in the new location when reopening BidBuddy.

¹ During tests, BidBuddy did prevent sleep mode. Computer settings vary, however, so we strongly suggest that you disable sleep mode on your computer.
BidBuddy can bid on multiple auctions, simultaneously. You can have multiple auction windows open at the same time and set different conditions for each. BidBuddy will play by the specific rules you set for each auction – at the same time.

Set BidBuddy to place an infinite number of single bids or Bid-O-Matic bids, up until it reaches the number of bids you have in your account.

Automatically avoids the “Are You Still Here” alert box that appears when you have an auction page open for more than 30 minutes. This means you can open an auction, hours or even days in advance, then walk away from your computer. BidBuddy will begin bidding only when the conditions you have set are met.

Single or randomized bidding. BidBuddy can be setup to place bids at the same time or randomly. For example, you might want BidBuddy to place bids only when the timer reaches 2 seconds. Or, to throw other bidders off, you could setup BidBuddy to place bids randomly between 1 second and 5 seconds, each time.

Multiple ways to limit bids placed. You can have BidBuddy place no more than a predetermined total number of bids, stop bidding if the auction reaches a certain price, or even wait until the auction has reached a certain price.

BidBuddy will place bids only when you want. You can setup BidBuddy to wait until the number of recent bidders reaches a certain number, and whether you want BidBuddy to stop (or continue) bidding if that number rises back above.

And a whole lot more!
BIDBUDDY® LOGIN WINDOW

The image below shows the BidBuddy interface that automatically appears on every auction, once Bid-Ninja installed. You’ll be able to drag and drop it to wherever you want it on the page.

Login Credentials: Your BidBuddy email & password is the same as your Bid-
Interactive Guide: We suggest using the interactive guide to walk you through setting up BidBuddy - until you become familiar with how the settings affect one another.
### BASIC SETTINGS

1. **Min Price**
   The auction price must reach this number before BidBuddy begins placing any bids. If the value of this field is set to “Any,” BidBuddy will start placing bids, regardless of the price.

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**Basic Settings**

- **Min Price:** Enter the dollar amount at which you want BidBuddy to start placing your bids. For example, if you are playing an auction for a $50 gift card and want BidBuddy to wait until the auction reaches $1.00 before placing any bids, enter 1.00 in this field.

**Advanced Settings (optional)**

- **Bid Only if Less than:** Enter the dollar amount of the lowest bid you want to place.
- **Recent Bidders in the Past:** Enter the time period in minutes.
- **Keep Bidding if # of Bidders Rises Back Above?**
- **Prevent Lockout?**

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2. Max Price

Once the auction reaches the “max price” entered, BidBuddy will stop placing bids. If the value of the field is set to “any” – BidBuddy will continue placing bids, regardless of price.
3. Bid At “X” Seconds

Enter the time remaining in the auction at which you’d like BidBuddy to place bids. For example, if you enter “1” – BidBuddy will place bids when the timer reaches one second.

Enter the precise time (remaining in the auction) at which you’d like BidBuddy to place your bids. For example, if you’re playing an auction and want to wait until the timer reaches 1 seconds remaining, enter 1 in this field.

PLEASE NOTE: BidBuddy knows not to place additional bids if you’re already the auction’s high bidder.
4. Randomize Bid Timing

Put a checkmark in this box if you want BidBuddy to place bids at random intervals between two given time periods. For example, if you want to place bids at random times between one and six seconds, you would check this box and enter “1” in the first field and “6” in the second. This randomness can be useful when trying to have it appear to other bidders that an “autobidder” is not being used.
5. Don't Place More Than “X” Total Bids

Enter the maximum number of bids that you want BidBuddy to place in the auction. For example, don’t want BidBuddy to place more than fifty bids, enter “50” in this field.
ADVANCED SETTINGS

6. "X" Recent Bidders in the Past 5 Minutes

BidBuddy shows you how many recent bidders there have been in the past 5 minutes.

PLEASE NOTE: This number is ALL recent bidders, including you.
7. **Bid Only if Less than “X” Recent Bidders in the Past “Y” Minutes**

Enter the maximum number of recent bidders that you would like the auction to reach before BidBuddy begins to place your bids. For example, if you do not want BidBuddy to place any bids until the number of recent bidders reaches 4 or less, you would enter “5” into this field.

- **Min Price:** 0
- **Max Price:** Any
- **Randomize Bid Timing:**
- **Bid At:** 1 Seconds
- **Don't Place More Than:** 1 Total Bids

**Advanced Settings** (optional)

- **0 Recent Bidders**
- **Bid Only if Less than:** Any
- **Keep Bidding if # of Bidders:**
- **Prevent Lockout?**

Enter the maximum number of recent bidders the auction must have before BidBuddy begins automatically bidding. For example, if you do not want BidBuddy to place any bids until the number of recent bidders reaches 4 or less, you would enter 5 into this field. Check the “Keep Bidding if Bidders Rises Back Above?” box if you want BidBuddy to continue bidding regardless whether the number of bidders goes back above the number entered above.
8. Bid Only if Less than “X” Recent Bidders in the Past “Y” Minutes

QuiBids Users: The “Y” value is set at “5” and cannot be modified
DealDash Users: The “Y” value can be modified (i.e., 2 mins)
9. Keep Bidding if Bidders Rises Back Above?

This field is a checkbox that works hand-in-hand with the “Bid Only if Less Than X Recent Bidders” (option 8 above).

**If the box contains a checkmark**, BidBuddy will continue to place bids, regardless of how many recent bidders there are. This will remain in effect for the remainder of the auction.

**If the box does NOT contain a checkmark**, BidBuddy will **STOP** placing bids until the number of recent bidders reaches less than five, again.

**PLEASE NOTE: Auctions can close with any number of recent bidders.**
10. **Place X Bid-O-Matic Bids (QuiBids Users Only)**

The number entered here is the number of Bid-O-Matic bids you want the autobidder to place. You can enter any number in this field (but it cannot be greater than the number of bids you have available in your account). The autobidder will then FIRST place all of the Bid-O-Matic bids you entered in this field. You are no longer limited to just 25 Bid-O-Matic bids like QuiBids limits you to. If you put a checkmark in the "Stop After All Bid-O-Matic Bids are Place" box, then after all the bid-o-matic bids are placed, the autobidder will cease to place bids for you, otherwise it will continue placing single bids for you based on your other inputs above. The bid-o-matic bid placer ignores the "bid at X seconds" input, but it obeys the other settings you input.
11. **How Bidbuddy Treats Bid-O-Matic Setting (QuiBids Users Only)**

BidBuddy **obeys** the following values when activating/deactivating the Bid-O-Matic setting:

- Minimum Price
- Maximum Price
- Don’t Place More than X Total Bids
- Bid Only if Less than X Recent Bidders
- Keep Bidding if Bidders Rises Back Above

BidBuddy **does not obey** the “Bid at ‘X’ Seconds” rule because when Bid-O-Matic is activated, QuiBids decides at what second your bid will be placed at random.

12. **Start Bidding**

Once you have finished entering all BidBuddy settings (and you reviewed and understand how each of these settings affect one another), you’re ready to push the **Start Bidding** button.
13. Stop Bidding

There are some slight differences in appearance between BidBuddy for DealDash and BidBuddy for QuiBids. The user interface of BidBuddy for QuiBids is slightly larger due to the extra settings for Bid-O-Matic and has a green outline. The button on BidBuddy for DealDash turns red after bidding has started.

BidBuddy for DealDash

![BidBuddy for DealDash](image1)

BidBuddy for QuiBids

![BidBuddy for QuiBids](image2)

14. Click & Hold to Move

To move BidBuddy, simply click this area and hold the mouse button down then drag BidBuddy wherever you’d like it on your screen. Once it is in your desired location, just release the mouse button.

BidBuddy will remember where you left it and will remain in that same spot until you move it again – even after logging out and logging back in!
15. **Disclaimer**

While we do our absolute best to ensure the accuracy of BidBuddy, since we are not in any way affiliated with QuiBids or DealDash, certain things are beyond our control. Both sites make code changes from time to time. While some changes are not perceptible to the user, they can affect Bid-Ninja’s performance. If changes are made that affect BidBuddy or Analytics, we do our best to roll out fixes as fast as possible for our users. Please note:

- There are significant monthly costs to run the cloud servers that constantly monitor (24/7/365) every bid placed on every auction the sites we support
- We are continuously changing and improving our source code
- If your BidBuddy subscription expires, the software may stop working and automatically sign you out – even in the middle of a live auction, resulting in a loss

Because some things are out of our control, it is up to you (as the user) to make sure that BidBuddy is functioning as it should at the time you plan on using it. We are not responsible for how many bids you place on any auction or the amount you spend therein. In the case BidBuddy malfunctions, we are not responsible. It is your responsibility to ensure proper operation. If you detect or determine something is not working properly, please inform us immediately and cease use of BidBuddy.

The use of automatic bidding or bid tracking software is against the terms and conditions of most penny auctions sites, including QuiBids and DealDash. If they determine you are using either of the two types of software, your account is subject to termination.

16. **No Guarantee of Winning**

We make no guarantee that using Bid-Ninja’s Software – including BidBuddy or Analytics, will increase the number of auctions you win. BidBuddy’s only function is to place bids for you automatically. Analytics only provides statistical information about users, past auctions, and products.

17. **Acknowledgment**

By using Bid-Ninja’s software, including, but not limited to BidBuddy and Analytics, you acknowledge that you have read this guide in its entirety.

18. **Release of Liability**

By using Bid-Ninja’s software, including, but not limited to BidBuddy and Analytics, you agree to relieve Bid Ninja, LLC, any of its representatives, or any person or entity acting on its behalf, of any and all responsibility and liability for any losses on QuiBids.com, DealDash.com, or any auction site supported by Bid-Ninja’s software.